Rotary Miller Avenue Senior Housing
Frequently Asked Questions

- **What type of housing is being provided?**
  - The housing community is an 81-unit affordable senior community composed of 80 (1 Bedroom) units and 1 unit for an onsite manager.

- **How do I apply for housing?**
  - Prospective residents should contact the interest line at 1-800-635-2558 or visit online at www.HumanGood.org to begin the application process. Upon being placed on the interest list, preliminary applications will be mailed when they are available. This is anticipated for December 2017.

- **When will the sign-up for the interest list become available?**
  - The interest list will be available in the early of December 2017.

- **How do I qualify to live at Rotary Miller Avenue?**
  - As the community is an affordable senior community, income and age will factor into if an individual qualifies to live at the community. All qualified applicants must have incomes between $27,660 and $46,100 for a single person household and incomes between $31,590 and $52,650 for a two-person household. The lower income values are for 30% AMI (Area Median Incomes) and the higher values are for 50% AMI. The Head of household or Spouse must be age 55 or older at time of application. Applicants must also satisfy resident selection criteria and CTCAC admissions requirements.

- **Is the property exclusive to South San Francisco residents?**
  - There is no preference for residents of South San Francisco or San Mateo County.

- **Is the process first-come, first served?**
  - No, because of the number of people interested in these apartments, selection will be made through a lottery process and not on first-come, first-serve basis. To participate in the lottery, interested tenants will need to apply. Each qualified prospective will then be assigned a waitlist number and randomly drawn at the lottery.

- **How long will it take to see if I have been approved to become a resident?**
  - A random lottery will be held for the selection of applicants for the apartments at Rotary Miller. Position on the waitlist will NOT be determined on a first come, first serve basis. There is no wait list position advantage for applying in person. The first 500 applicants on the lottery will be contacted to complete
an Application Packet in the beginning of April 2018. Then it will be following up with an interview letter in May 2018. The verification process may take up to 120 days.

- **What is the cost to rent an apartment?**
  - For incomes at 30% AMI rent is estimated rent at $740 and for incomes at 50% AMI rent is estimated at $1,234.

- **Are your apartments accessible?**
  - Ninety percent (90%) of units will be built as “adaptable,” which allow for simple conversion by maintenance staff to a fully accessible unit. The remaining ten percent will be fully ADA accessible units for mobility. The community will also have a minimum of (4) units compatible for the visually & hearing impaired. The apartment will be equipped with an emergency call system that allows residents to signal the monitoring company in case on an emergency.

- **Do you allow pets?**
  - Yes, the community does allow pet that are consistent with the established Animal Rules and Polices for HumanGood communities.

- **Do you accept section-8 vouchers?**
  - Yes, the community accepts vouchers.

- **When’s the project going to be completed?**
  - Estimated to be completed by October 2018

- **Where do I go for more information?**
  - You may contact the interest line (anticipated for December 2017) and visit our website at www.HumanGood.org.