



At Astound Broadband, it's important to us that we keep you and our customers informed about changes to Astound TV services. This letter is meant to inform you of an upcoming programming contract negotiation that may affect the TV service of our customers that live and/or work in your community.

Astound's agreement with Starz Networks expires on November 15, 2023. A complete list of impacted networks can be found below:

Starz	Starz Kids & Family	Starz Edge
Starz Cinema	Starz In Black	Starz Comedy
Starz Encore	Starz Encore Action	Starz Encore Black
Starz Encore Classic	Starz Encore Family	Starz Encore Suspense
Starz Encore Westerns	Encore Movieplex	Encore Retroplex
Encore Indieplex		

Please note, not all networks are carried in all Astound service areas

Our goal is to continue carriage of these networks on our channel lineup; however, it is possible that we will have to adjust our packaging and pricing as a result of new agreement terms. It is also possible we won't be able to come to an agreement with Starz and will be required to remove all Starz networks from the Astound TV service.

Over the last several years, the availability of new streaming apps has grown tremendously, giving consumers direct access to subscribe to content they want. Customers can subscribe to Starz content directly by going to [Starz.com/buy](https://www.starz.com/buy) or through a number of other online streaming services including Amazon Prime, Apple TV, Hulu, and more.¹ Astound customers can even download the Starz app directly to their Astound TV set-top box which helps to minimize disruption of their services.

Customers will also be sent notice of these potential changes. If you have any questions, please reach out to me at jared.sonne@astound.com.

Sincerely,

Jared Sonne
SVP & General Manager, Astound West

¹ Availability and cost of streaming content from third-party sources is subject to change and certain third-party fees may apply. Separate streaming membership is required for these services (and sold separately). Access to Starz, Hulu, Amazon Prime and other streaming services requires compatible Astound TV equipment and our Internet service. HDMI-capable TV is needed for TV service. Your TV needs an HDMI output. Minimum speed of 100 Mbps Internet service is required. Compatible equipment is required. Availability of certain On Demand content may depend on subscription to the tier/service that includes the underlying linear channel. Pricing and programming subject to change; availability may differ by location; certain on demand, events and pay-per-view titles are available an additional cost. Some features and functions may not be available out of the home. TV programs cannot be streamed outside of the United States. All names, logos, images and service marks are property of their respective owners. Not all services are available in all areas. Other restrictions may apply. For more info visit <https://www.astound.com> or call.