



California Region
3011 Triad Place
Livermore, CA 94551-9559

November 30, 2023

IT Department Mr. Tony Barrera
City of South San Francisco
400 Grand Avenue, PO Box 711
So. San Francisco, CA. 94080

RE: Important Information—Price Changes

Dear IT Department Mr. Tony Barrera:

At Comcast, we are always committed to delivering the entertainment and services that matter most to our customers in the communities we serve as well as exciting experiences they won't find anywhere else. We are also focused on making our network stronger in order to meet our customers' current needs and future demands. As we continue to invest in our network, products, and services, the cost of doing business rises. Rising programming costs, most notably for broadcast TV and sports, continue to be the biggest factors driving price increases. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting January 1, 2024, prices for certain services and fees will be increasing, including the Broadcast TV Fee and the Regional Sports Network Fee. Please see the enclosed Customer Notice for more information.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at (925) 766-3095 or via email at WSTCAL_FranchiseOperationsCalifornia@comcast.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "Mitzi Givens-Russell".

Mitzi Givens-Russell
Director External Affairs
Comcast California

Attachment: Customer Notice

Important information regarding your Xfinity services and pricing

Effective January 1, 2024

XFINITY TV	Current	New
Broadcast TV Fee	\$22.50	\$26.70
Choice TV Select	\$37.50	\$43.50
Choice TV Select - with TV Box (Flex upgrade)	\$46.50	\$53.50

Xfinity Internet	Current	New
Connect	\$61.00	\$67.00
Connect More	\$73.00	\$79.00
Fast	\$83.00	\$89.00
Superfast	\$93.00	\$99.00
Gigabit	\$103.00	\$109.00
Gigabit Extra	\$113.00	\$119.00

Xfinity Home	Current	New
Pro Protection	\$50.00	\$55.00
Pro Protection Plus	\$60.00	\$65.00

Xfinity Equipment	Current	New
TV Box (Includes Remote)	\$9.00	\$10.00
TV Adapter for Primary TV (Includes Remote)	\$9.00	\$10.00

Miscellaneous	Current	New
Regional Sports Fee	\$17.25	\$18.75

Brisbane, Burlingame, Colma, Daly City, Foster City, Hillsborough, Milbrae, Pacifica, South San Francisco, CA

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